



Answers to the most frequently asked questions about the show

Q: What is New at Indian Gaming '09?

A: *Attendee Registration rates are at '08 pricing!

*Platinum Plus – NEW registration level – cost saving bundled package!!

*Discount Pricing – \$50 per person for groups of 5 or more!

*NEW in Networking and Trainings

**Level 1 Commissioner Certification – 1st time held in conjunction with Trade Show! Save money – attend two great events at one location!

An abundance of information!

**Responding to Recession Training

**Basic and Advanced Sessions – for a customized training experience

**Private Sector Counterterrorism Awareness Workshop – in partnership with the Department of Homeland Security

**Success Stories Track – What is working at tribal properties!!

*Beautiful, new Phoenix Convention Center!

*Great host hotels: Hyatt Regency Phoenix and the New, just opened Sheraton Phoenix Downtown

Q: Does the Chairman's Leadership Award Luncheon require a ticket?

A: Yes. The Platinum- and Platinum Plus-level registration includes the Chairman's Leadership Award Luncheon. If you have a Gold- or Silver-level registration, a ticket will need to be purchased. Tickets are available for purchase at the registration area.

Q: Does the Wendell Chino Humanitarian Awards Banquet require a ticket?

A: Yes. The Platinum Plus-level registration includes a ticket to the Wendell Chino Humanitarian Awards Banquet. Tables and tickets can be purchased prior to the event at the registration area.

Q: Does the Jam on the Rez require a ticket?

A: Yes. As an attendee, a ticket can be picked up at the registration area. However, there are a limited number of tickets due to size of the venue.

Q: Where is Jam on the Rez and who is the featured entertainment?

A: Jam on the Rez is being hosted by Gila River Casinos at Wild Horse Pass Casino in Chandler, AZ, on Tuesday, April 14th. The featured entertainment is Gladys Knight.

Q: When and where is the Chairman's Welcome Reception?

A: The Chairman's Welcome Reception is the opening event, Monday, April 13th, of Indian Gaming '09 and it is being held in the Ballroom at the Hyatt Regency Phoenix. The featured entertainment is Crystal Shawanda.

Q: When and where is the Cultural Reception?

A: The Cultural Reception is on Thursday, April 16th at the Phoenix Convention Center.

Q: What does my badge/registration get me into?

A: The Platinum- and Platinum Plus-level registration will gain you access to the trade show floor, membership meeting, workshops and Chairman's Leadership Luncheon (Platinum Plus-level also includes a ticket to the Wendell Chino Humanitarian Awards Banquet). The Gold-level registration will gain you access to the trade show floor and workshops. The Silver-level registration will gain you access to the trade show floor only. The Commissioner's Certification Level 1 training will gain you access only that training. The Commissioner's Certification Plus will gain you access to that training and access to workshops and trade show floor on Thursday.

Q: Do I need to register for training?

A: Only 2 training sessions require pre-registration:

1. The Commissioner Certification Level 1 on Tuesday, 4/14 and Wednesday 4/15. To attend this 2-day session, you must pre-register on the Indian Gaming '09 Registration Form. You must attend all day of both days to receive certification, so please don't plan to attend any other convention training on 4/14 or 4/15.

2. The Private Sector Counterterrorism Awareness Training on Thursday, 4/16. There is no registration fee, but we ask your registration for planning and certification purposes.

All other sessions are open and do not require pre-registration or additional fees.

Q: Where do I go for a list of workshops?

A: Click here (<http://s36.a2zinc.net/clients/niga/niga09/Public/Calendar.aspx>) for a complete training and networking agenda and to build your personalized itinerary.

Q: What is the Commissioner's Certification Level 1?

A: This is the first part of NIGA's 3-part training certification series on gaming regulation. In its 10th year, this certification series is recognized as a standard in Indian Gaming. To receive your Certification for Level 1, you must attend all of the training (all day on 4/14 and 4/15). For details on the curriculum, go to <http://www.indiangaming.org/events/seminar/commissioners.shtml>.

Q: What is the difference in Commissioner's Certification Level 1 and Commissioner's Certification Plus?

A: When you register for the Commissioner's Certification Level 1, you are just registering to attend that training alone, with no other Indian Gaming '09 events. When you register for the Commissioner's Certification Plus, you gain access to the 2 days of Commissioner Certification training and the Trade Show floor and any other Thursday workshops.

Q: What does an exhibitor registration include?

A: Two Gold-level registrations per booth. Two additional registrations can be purchased for \$50 each. Gold-level registrations come with access to the trade show and workshops. However, the Gold-level does not come with access to the Chairman's Leadership Awards Luncheon or the Wendell Chino Humanitarian Awards Banquet. The tickets can be purchased separately at the registration area.